## Smart guide

Recognition of the profession of childcare worker

Childcare worker seeking recognition

USER GUIDE

15 November 2021

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### 1 How to use this guide

This guide is a tool for childcare workers who obtained their professional qualifications abroad and wish to apply for recognition as qualified childcare workers in Italy. For this purpose, after obtaining the credentials to access the online services, you can use the Ministry of Education, University and Research (MIUR) new Identity & Access Management (IAM) system, which will link you to the Childcare Worker Qualification Recognition Service through the IAM portal.

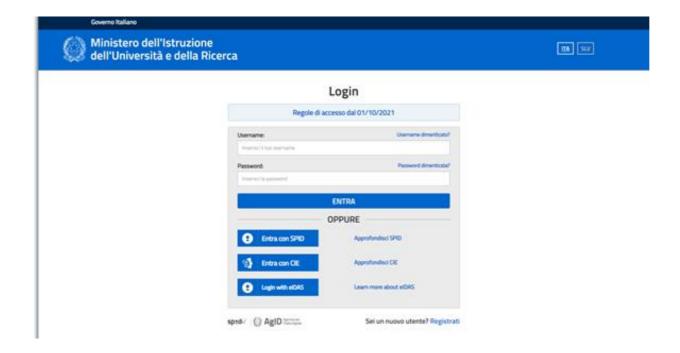
The purpose of this guide is to provide you with step-by-step assistance during the entire qualification verification and recognition process, up to the issue of the decree recognising your eligibility to practise as a childcare worker.

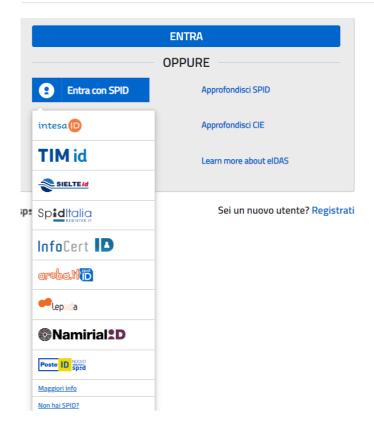
### 1.1 Symbols used and descriptions

| Symbol | Description   |  |
|--------|---|--|
|        | The magnifying glass indicates that the topic discussed in the previous section is explored in more detail. |  |
|        | The no-entry sign indicates operations that are not permitted.  |  |
|        | The man reading a newspaper indicates useful tips to help with your application.                            |  |
| STOP   | The STOP sign indicates aspects you need to pay attention to.   |  |

### 2 How to access the service

In view of the obligations introduced for Public Administrations by the **Decree Law on Simplification** (Decree Law 76/2020) converted into law on 11 September 2020 (120/2020), as of 28 February 2021, users can access Ministry of Education services exclusively using digital credentials **SPID** (**Public Digital Identity System**), **CIE** (**Electronic ID Card**) or **eIDAS** (**electronic IDentification**, **Authentication and trust Services**). Users with previously issued credentials will be able to use them until their natural expiry date and, in any case, no later than 30 September 2021. Only teachers seeking recognition who do not have a tax code can enter the registration procedure and select the option 'I do not have a tax code'.



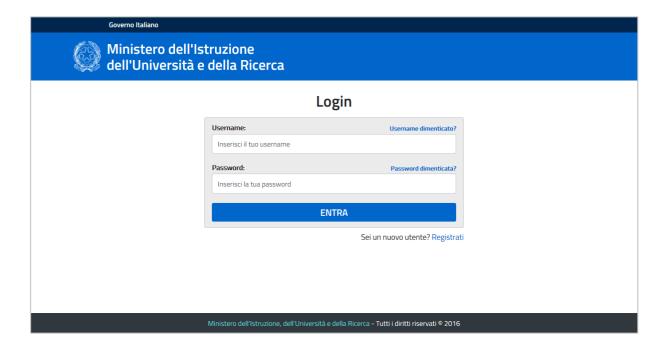


# 2.1 How to access the Childcare Worker Qualification Recognition Service

To access the service, after registering as described above, you must access the page

Home > Argomenti e Servizi > Scuola > Il sistema di istruzione > Riconoscimento Titoli Esteri > Riconoscimento professione educatore [Home > Topics & Services > School > The education system > Recognition of foreign qualifications > Recognition of the profession of childcare worker]

on the Ministry of Education, University and Research website, click on the link to access the application, enter your username and password and select 'ENTER':



#### **IMPORTANT**

To ensure the data you enter is not lost if you fail to save it, the automatic inactivity logout (after 30 minutes) is preceded by an alert.

The logout countdown alert will be displayed 5 minutes before the automatic logout, reminding you to save your data.

If no activity is carried out, a new message will inform you that the session has expired.

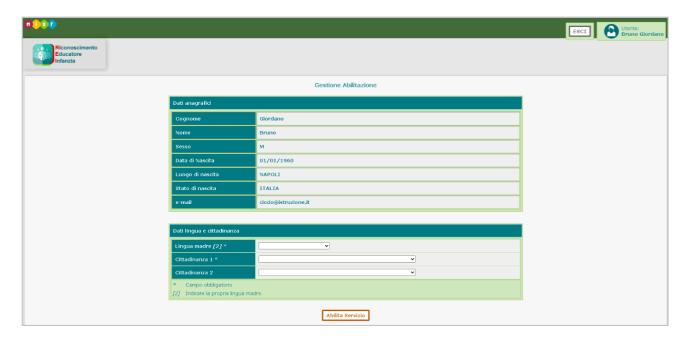
# 3 ELIGIBILITY FOR THE SERVICE — CHILDCARE WORKER SEEKING RECOGNITION

When using the application for the first time, the first thing you must do is to verify your eligibility to use the service

You will be shown a screen partly filled in with the personal details you provided when registering in the Ministry of Education, University and Research (MIUR) portal.

- surname
- name
- sex
- date of birth
- place of birth
- country of birth
- email

You must now state your mother tongue and first nationality.



After you have been approved to use the service, you must fill in the Personal Details section.

Click on the top left button to view the menu, and select Gestione Dati Docente - Dati Identificativi [Teacher Data Management - Personal Details].

#### 4 USER ASSISTANCE AND SUPPORT

#### 4.1 Online Service Desk

If you have problems using the application, you can access the Online Service Desk by going back to the previous screen and clicking on the relevant button on the top bar (Service Desk OnLine).



You will be redirected to the online service desk: in the section 'Childcare worker qualification recognition - Childcare worker seeking recognition,' you will find information and help functions.

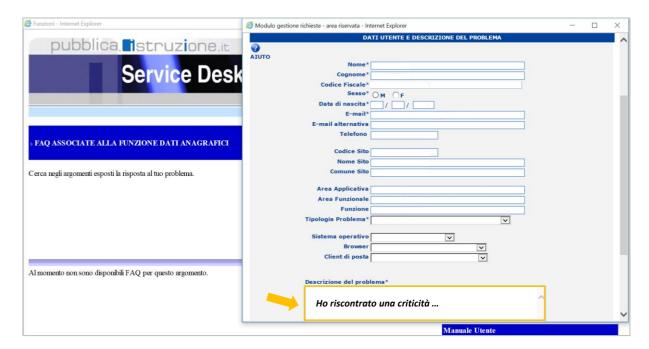


Select the area and topic of interest to you to consult the associated FAQs.

If you cannot find the answer you are looking for, you can open a ticket by clicking on the link 'Cannot find your answer? Click here'.



The link takes to a form which you can complete with your contact details and a detailed description of the problem. Your personal details will be automatically pre-set.



### 4.2 Telephone helpline

If you experience purely technical problems that you cannot solve with the support of the Online Service Desk, you can call 080 9267603, from 9.00 to 13.00 and from 14.00 to 18.00.

# 5 Managing your application — How to submit your application

After successfully registering for the service, to apply for recognition of your childcare worker qualification in Italy, you must:

- 1. complete your personal details using the 'Teacher Data Management Personal Details' function;
- 2. enter your education and training qualifications and attach the relevant documentation using the 'Teacher Data Management – Education and Training Qualifications' function;
- 3. enter the information contained in your certificate issued by the competent authority or in the *dichiarazione di valore*, [declaration of equivalence of qualification] relating to your professional qualifications and attach the relevant documentation using the 'Teacher Data Management Declarations' function;
- 4. enter any professional experience relevant to the teaching subject(s) for which you seek recognition and attach the relevant documentation using the 'Teacher Data Management Professional Experience' function;
- 5. enter any official translations of your qualifications and/or declarations and/or professional experience and attach the relevant documentation using the 'Teacher Data Management Official Translation' function;
- 6. upload your identification documents and any other documents not already uploaded in the previous steps;
- 7. create your application by clicking on the relevant button in the Application Dashboard. The following information is obligatory:
  - country in which the qualification was obtained
  - region and province in which you are willing to undertake compensatory measures, if any.
- 8. complete your application in the Application Dashboard:
  - uploading your qualifications and declaration(s), as well as any professional experience(s) and
     official translation(s) (among those listed in the previous points) by clicking on
  - uploading your identification document(s) (required) and any other documents by clicking on
- 9. pay the application tax online in the Application Dashboard, by clicking on  $\stackrel{\textbf{\colored}}{=}$ ;
- 10. submit the application to the Administration in the 'Application Dashboard' by clicking on .

#### **IMPORTANT**

For the purposes of the procedure, Switzerland, Iceland, Liechtenstein and Norway are treated as European countries.

The application submission function will automatically check that all the required details have been entered correctly and will flag any errors to be resolved before the application can be submitted. In particular, the function checks that all the following conditions, necessary to submit the application, have been met:

- the application tax has been paid;
- you have uploaded an identification document matching your stated nationality (identity card for EU citizens or passport and citizenship certificate for non-EU citizens);
- at least one post-secondary educational qualification has been uploaded to the application;
- at least one teaching qualification has been uploaded to the application (post-secondary teaching qualification or training-based teaching qualification);
- at least one declaration of a teaching qualification has been uploaded to the application (certificate from the competent authority or 'declaration of equivalence of qualification');
- all the required documents relating to qualifications, declarations, official translations and any
  professional experience have been uploaded to the application (for each post-secondary
  teaching qualification or training-based teaching qualification you must upload both the
  documents concerning the qualification and the certification of the teaching subjects);
- every document in a foreign language is accompanied by an Italian translation;
- all the qualifications, declarations and professional experience certificates uploaded to the application that require a translation are linked to the official translation(s) uploaded to the application.



In cases where it is necessary to provide extra documentation following the return of the application by the Administration, before resubmitting the application, make sure that you have uploaded all the qualifications/declarations/professional experience/official translations and all the necessary documents, otherwise the Administration will not be able to display them.

It is not sufficient to upload the documents in the appropriate sections; you must also link each section with the application (through *Associa-Dissocia Titoli e Requisiti* [Link-unlink qualifications and requirements] and *Associa-Dissocia Altra Documentazione* [Link-unlink other documents]).

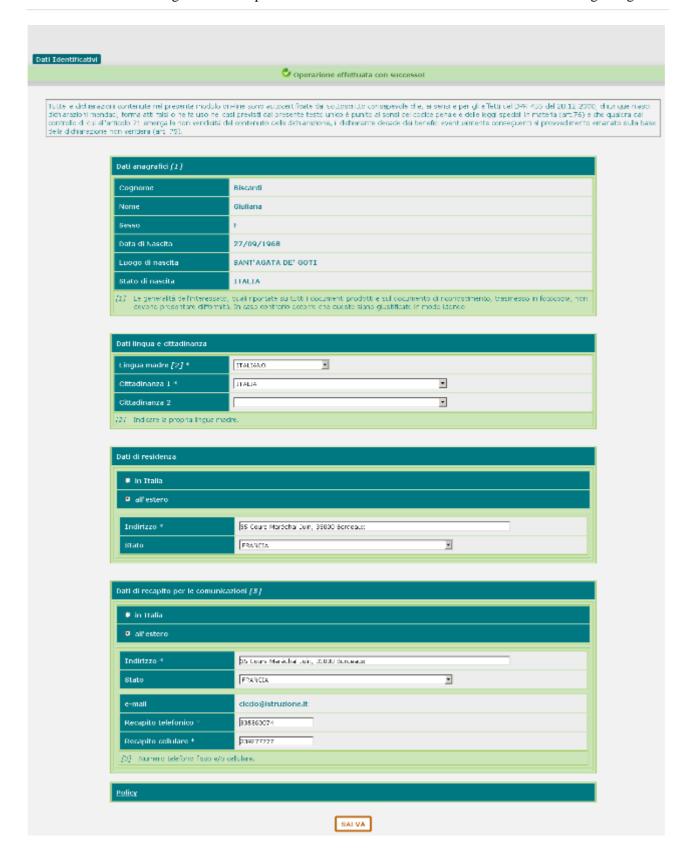
On the last submission page, you will be able to enter comments on the returned application and changes made to the application will be visible.

### 6 TEACHER DATA MANAGEMENT – PERSONAL DETAILS

In the Personal Details section, enter your residence and contact details, read the policy on processing of personal data and accept the data processing statement.







#### **IMPORTANT**

The following user data from the MIUR portal:

- surname
- name
- sex
- date of birth
- place of birth
- country of birth
- email

are not directly editable in the application.

If necessary, make the change in the portal and then access the 'Personal Details' function to update it in the 'Recognition of childcare worker qualification' application.

If you change your email address, follow the procedure outlined above in order to receive all correspondence relating to the files you have submitted at the correct address.

# 7 TEACHER DATA MANAGEMENT — EDUCATION AND TRAINING QUALIFICATIONS

In the Education and Training Qualifications section, you can enter and manage the qualifications supporting your recognition as a qualified childcare worker.

Accepted qualifications include:

- post-secondary level qualifications;
- professional training qualifications leading to recognition as a childcare worker;
- secondary school qualifications;
- certification of your level of knowledge of the Italian language;
- other qualifications.

Click on to enter your qualifications. After you have filled in the required fields and saved the data, the qualification will be entered into the system and displayed on the qualifications summary page.

On this page you can perform the following actions for each qualification in the list:

- View the qualification by clicking on 🗎
- Edit the qualification by clicking on  $ec{oldsymbol{arepsilon}}$
- Delete the qualification by clicking on
- Upload the documentation relating to the qualification by clicking on lacksquare





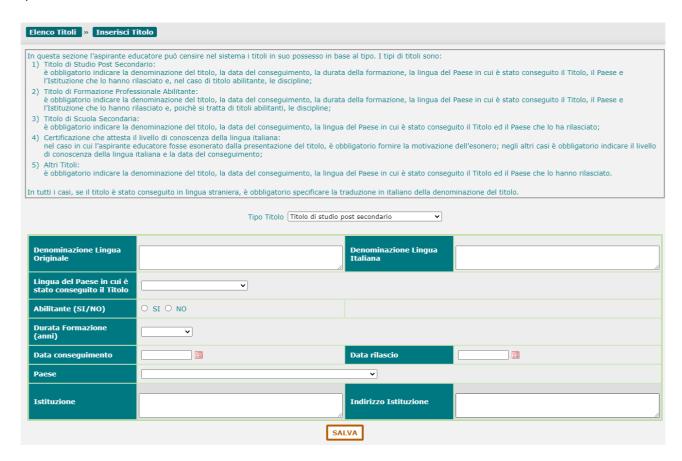
To edit or delete <u>uploaded qualifications linked to an application</u>, you must delete the link of the qualification to the application (by clicking on *Associa-Dissocia Titoli e Requisiti* [Link-Unlink Qualifications and Requirements] in the Application Dashboard) and then delete the attachment using the *Acquisizione Documentazione* [Upload Documentation] function.

### 7.1 Education and training qualifications – Post-secondary qualification

When entering post-secondary qualifications, you must provide the following details:

- title of qualification;
- date awarded;
- period of training;
- language of the country in which it was obtained;
- issuing country;
- awarding institution.

If the qualification is a teaching qualification, specify the subjects you are qualified to teach by the qualification.



After you have saved and confirmed the data, the qualification will be entered into the system and displayed on the qualifications summary page.

On this page you can perform the following actions for each qualification in the list:

- View the qualification by clicking on
- Edit the qualification by clicking on
- Delete the qualification by clicking on
- Upload the documentation relating to the qualification by clicking on  $\blacksquare$



The *Upload Document* function allows you to attach a type of document (to be chosen from a menu) for each qualification in your list and to specify the version of the document by adding notes. You can:

- upload a new document: select a document type from the menu, then click on UPLOAD NEW and click on SUBMIT;
- edit an uploaded document by selecting the line and clicking on EDIT UPLOAD;
- edit the details relating to the uploaded document by selecting EDIT DATA.



For each post-secondary formal qualification, you must upload both the documentation relating to the **qualification** and the **certification of the subjects**, i.e. the specific certification of the subjects you have studied, with particular reference to the subjects you have been trained to teach.

For qualifications not issued in Italian, you must upload both the original qualification and an Italian translation.

To attach the translation of a document not written in Italian, select the foreign language document line, select EDIT UPLOAD, click on 'Translation', select the translation to be uploaded and click on EDIT SUBMISSION.

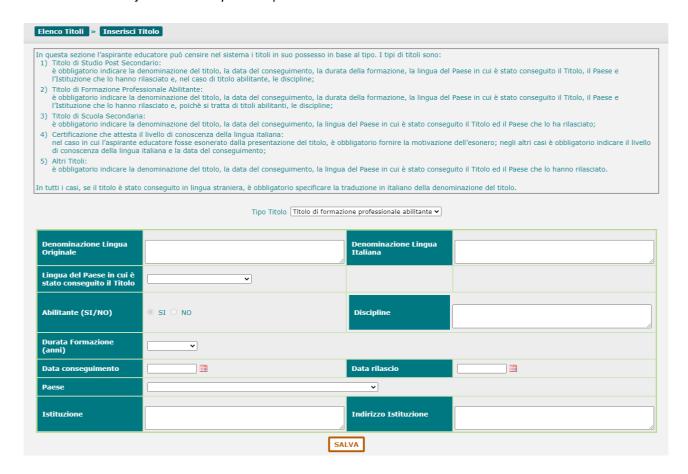
Thus, the original qualification document and the translation will appear in the same line.



## 7.2 Education and training qualifications – Training-based teaching qualification

When entering training-based teaching qualifications you must specify:

- title of qualification;
- date awarded;
- period of training;
- language of the country in which it was obtained;
- issuing country;
- awarding institution;
- subjects in which you are qualified.



After you have saved and confirmed the data, the qualification will be entered into the system and displayed on the qualifications summary page.

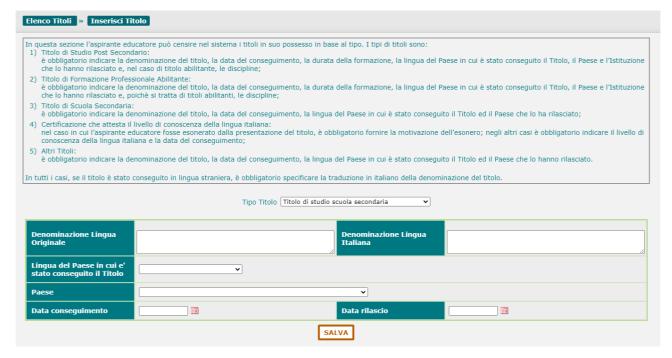
In this case too, the system allows you to view, edit or delete the qualification or to upload the related documentation by selecting the appropriate buttons.

For each training-based teaching qualification, you must upload both the documentation relating to the qualification and the **certification of the subjects**, i.e. the specific certification of the subjects you have studied, with particular reference to the subjects you have been trained to teach.

# 7.3 Education and training qualifications – Secondary school qualifications

When entering secondary school qualifications, you must provide the following details:

- title of qualification;
- language of the country in which it was obtained;
- issuing country;
- date awarded.



After you have saved and confirmed the data, the qualification will be entered into the system and displayed on the qualifications summary page.

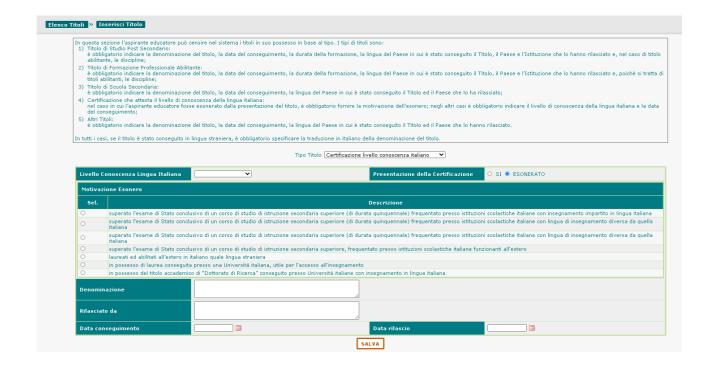
Entering this qualification is no longer mandatory.

# 7.4 Education and training qualifications – Certification of knowledge of Italian

If you are a native Italian speaker, you do not need to submit the certification of knowledge of Italian: you must specify that this requirement does not apply to you and why.

Otherwise, you must provide the following information:

- level of knowledge of Italian;
- certification (set by default);
- date awarded.



After you have saved and confirmed the data, the qualification will be entered into the system and displayed on the qualifications summary page.

In this case too, the system allows you to view, edit or delete the qualification or to upload the related documentation by selecting the appropriate buttons.



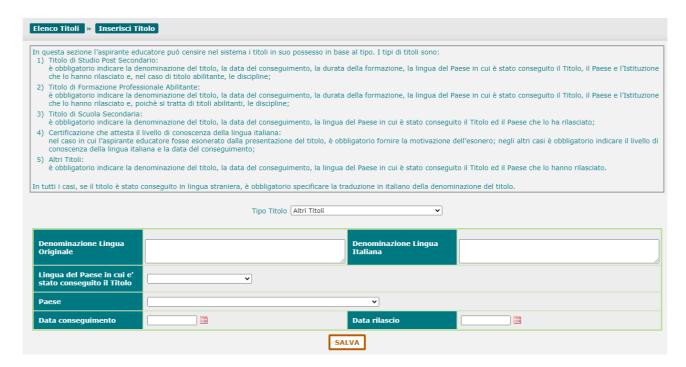
You must certify your level of knowledge of Italian even if you are exempt, by submitting a document specifying the reasons for the exemption together with the qualification.

### 7.5 Education and training qualifications – Other qualifications

If you have any qualifications different from the categories in the menu, you can submit them under 'Other qualifications'.

In this case you must specify:

- title of qualification;
- date awarded;
- language of the country in which it was obtained, if different from Italy;
- issuing country.



After you have saved and confirmed the data, the qualification will be entered into the system and displayed on the qualifications summary page.

In this case too, the system allows you to view, edit or delete the qualification or to upload the related documentation by selecting the appropriate buttons.

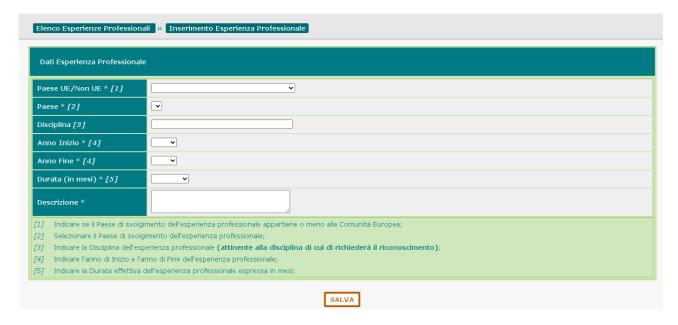
#### 8 TEACHER DATA MANAGEMENT — PROFESSIONAL EXPERIENCE

Select the *Professional Experience* function from the drop-down menu to submit any professional experience relevant to the discipline for which you intend to apply for recognition.

Click on Aggiungi Esperienza Professionale to enter your qualifications.



To enter your professional experience, you must fill in all the fields on the screen, except for 'Disciplina' (Subject), which is optional.



After you confirm and save the data, the declaration will be entered into the system and displayed on your professional experience summary page.

On this page you can perform the following actions for each professional experience in the list:

- view professional experience by clicking on
- edit professional experience by clicking on  $ec{oldsymbol{arepsilon}}$
- delete professional experience by clicking on
- upload documents relating to professional experience by clicking on





To edit or delete <u>uploaded professional experience linked to an application</u>, you must delete the link of the experience to the application (by clicking on *Associa-Dissocia Titoli e Requisiti [Link-Unlink Qualifications and Requirements]* in the Application Dashboard) and then delete the attachment using the *Acquisizione Documentazione [Upload Documentation]* function.

#### 9 TEACHER DATA MANAGEMENT - DECLARATION

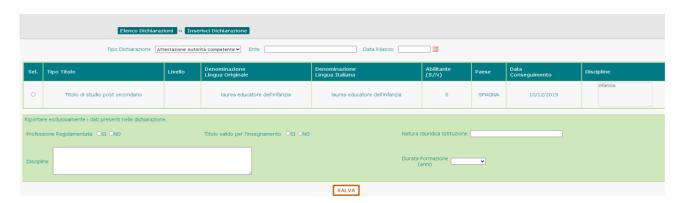
After completing your registration and uploading your qualifications and any professional experience, you must submit the information contained in the certificate issued by the competent authority or in the 'declaration of equivalence of qualification' relating to your professional qualifications.

To access this function, click on to view the menu and select 'Teacher Data Management'



Click on AGGIUNGI DICHIARAZIONE to submit the declaration.

You must select the type of declaration and the body that issued it, the qualification to which it refers and all the information concerning the qualification contained in the declaration.



For qualifications obtained in non-European and non-equivalent countries, a declaration of equivalence of qualification must be submitted.

After you confirm and save the data, the declaration will be entered into the system and displayed on your declarations summary page.

On this page, you can perform the following actions for each declaration in the list:

- view the declaration by clicking on
- edit the declaration by clicking on  $ec{oldsymbol{arepsilon}}$
- delete the declaration by clicking on imes
- upload the declaration documentation by clicking on





To edit or delete <u>the declaration documentation linked to an application</u>, you must delete the link of the declaration to the application (by clicking on *Associa-Dissocia Titoli e Requisiti [Link-Unlink Qualifications and Requirements]* in the Application Dashboard) and then delete the attachment using the *Acquisizione Documentazione [Upload Documentation]* function.

### 10 TEACHER DATA MANAGEMENT - OFFICIAL TRANSLATION

After listing your qualifications and entering the information contained in the certificate issued by the competent authority or the 'declaration of equivalence' concerning your professional training, select the 'Official translation' function in the Teacher Data Management menu to manage the official translations of your qualifications, declarations and/or professional experience.

For each translation, you must indicate:

- the office/entity that produced or certified the translation;
- the date of the translation;
- the qualification, declaration and/or professional experience to be linked to the translation.

The documents to be submitted for recognition must be originals or authentic copies and, if in a foreign language, must be accompanied by an Italian translation certified by the Italian embassy or consulate in the country in which the documents were issued, or translated by an official translator, or sworn at an Italian judicial office, or translated by an official translator of the country in which the documents were issued.

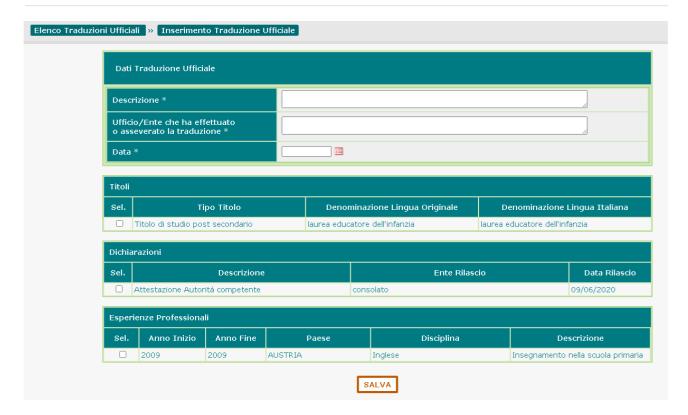
In this regard, please note that if the documents are in a foreign language the Italian recognition authority accepts the following possible types of translation:

- a. official translations certified by the Italian embassy or consulate in the country in which the documents were issued, or translated by an official translator or sworn at an Italian judicial office;
- b. certified translations made by a third-party translator recognised by the Member State of origin or by another Member State;
- c. translations done by a third-party translator belonging to one of the professional associations in the list published by the Ministry of Economic Development on its website pursuant to Article 2(7) of Law No 4 of 14 January 2013, or registered in the lists held by the Courts or the Chambers of Commerce.



Click on Aggiungi Traduzione Ufficiale to upload a new translation.

You must provide a description of the translation and the name of the office/entity that produced or certified the translation.



After you confirm and save the data, the certification will be entered into the system.

From the official translations summary page, you can perform the following actions for each translation in the list:

- view the translation by clicking on
- edit the translation by clicking on  $ec{oldsymbol{arGamma}}$
- delete the translation by clicking on
- upload the translation documentation by clicking on  $\blacksquare$





To edit or delete <u>official translations linked to an application</u>, you must first delete the link of the official translation to the application (by clicking on *Associa-Dissocia Titoli e Requisiti [Link-Unlink Qualifications and Requirements]* in the Application Dashboard) and then delete the attachment using the *Acquisizione Documentazione [Upload Documentation]* function.

### 10.1 Teacher Data Management – Upload documentation

After you have completed your registration, and entered your qualifications, professional experience, declarations and translation certifications, you must upload, in digital format, any documents relating to your qualifications, experience and certifications that you wish to include with your application.

Use the Upload Documentation (*Acquisizione Documentazione*) function to upload documents not uploaded in the previous steps.

This function is accessed from the Teacher Data Management menu.

You can upload documentation relating to:

- education and training qualifications;
- professional experience;
- declarations;
- official translations;
- identification documents (identity card, passport, residence permit, other);
- other documents.



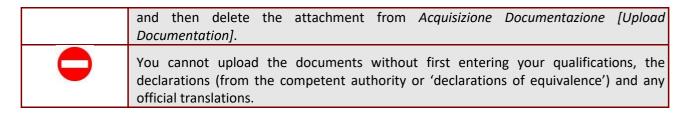
To get an overall view of all the sections relating to documents uploaded or to be uploaded, click on Espandi visualizzazione. To view a particular section, click on the [+] button for that section.

For each <u>post-secondary</u> teaching qualification and/or <u>training-based teaching qualification</u> declared in the appropriate section, you must also attach the <u>certification of the subjects</u>, i.e. the specific certificates relating to the subjects you have studied, with particular reference to the subjects you have been trained to teach.



You cannot delete <u>attachments in a section (qualifications/declarations/professional experience/official translations) linked to an application</u>.

If you want to delete an attachment in a section linked to an application, you must first delete the link between the section and the application (selecting *Associa-Dissocia Titoli e Requisiti* [Link-Unlink Qualifications and Requirements] in the Application Dashboard)



#### For documents not in Italian, you must upload both the original document and the Italian translation.

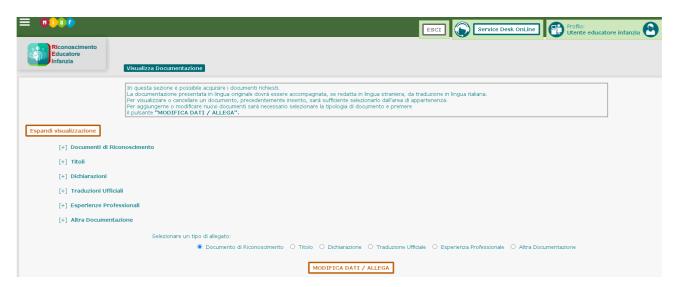
To attach the translation of a document not in Italian, select the foreign language document line, select EDIT UPLOAD, click on 'Translation', select the translation to be uploaded and click on EDIT SUBMISSION.

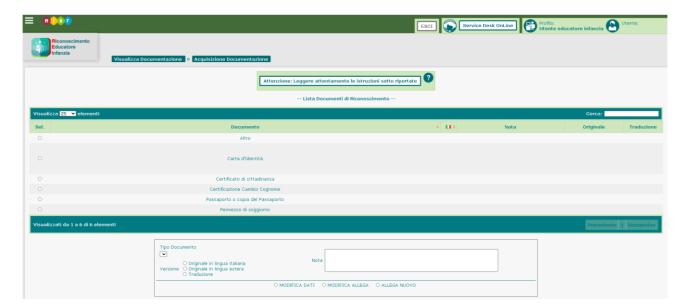
The original document and the translation <u>MUST</u> then appear on the same line. If the documents are on different lines the system will not recognise the data as complete and will require the translation for the foreign language document and the original language document for the translation.

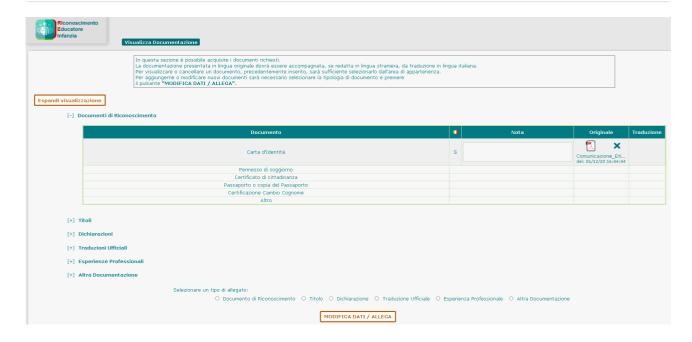


### 10.2 View documentation – Identification documents

Use the Identification Documents section to view and/or upload/edit or delete attachments with various types of identification documents.

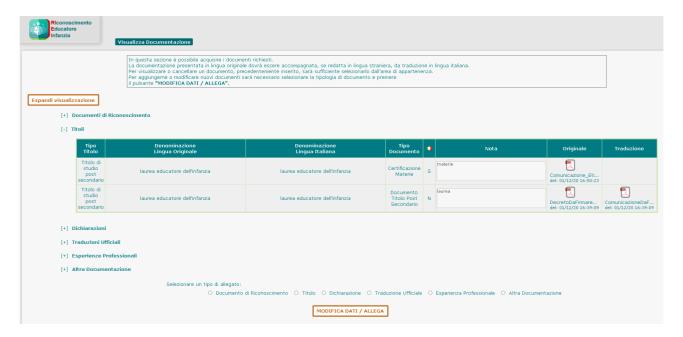






### 10.3 View documentation – Qualifications

Use the Qualifications section to view and/or upload/edit or delete any attachments related to your various types of qualifications.



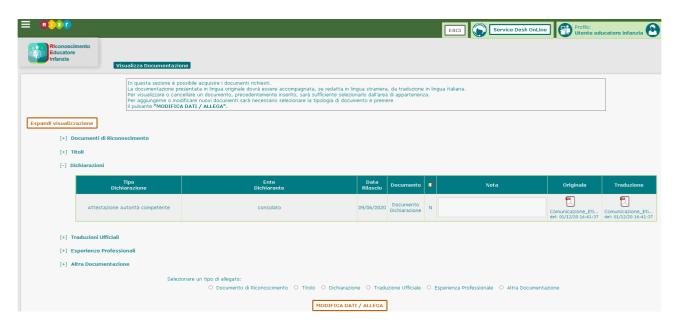
Select the type of attachment and click on MODIFICA DATI / ALLEGA. You will be directed to the Upload Documentation function that allows you to upload or edit the documents.



Even if you are exempt from certifying your level of knowledge of Italian, you must attach a document in digital format stating why you are exempt.

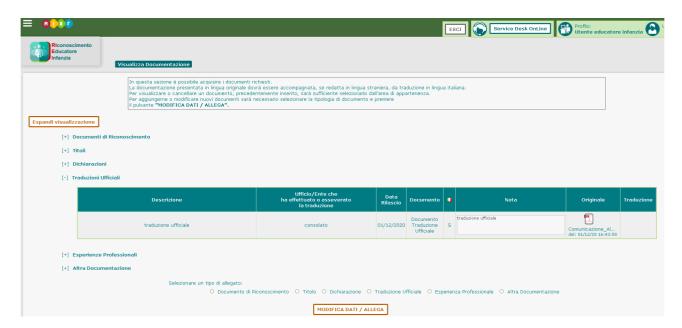
### 10.4 View documentation – Declarations

Use the Declarations section to view and/or upload/edit or delete any attachments related to the various types of declarations.



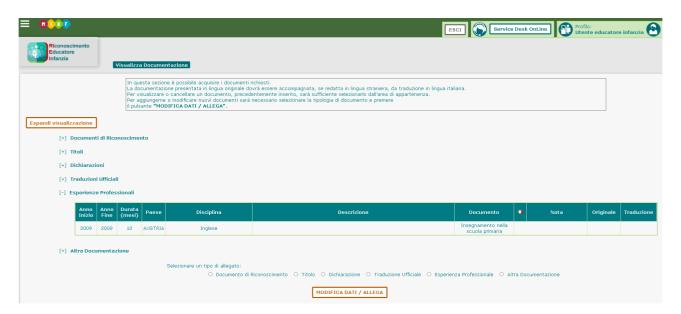
### **10.5** View documentation – Official translations

Use the Official Translations section to view and/or upload/edit or delete any certified translations of the documents you uploaded.



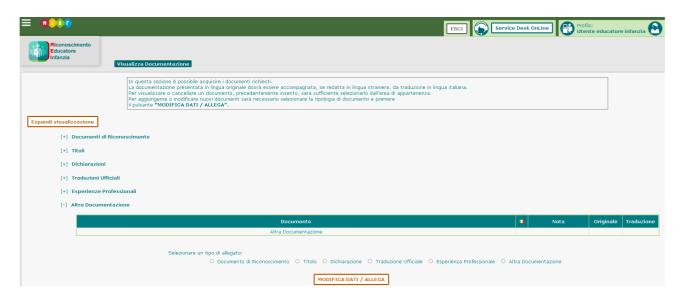
### 10.6 View documentation – Professional experience

Use the Professional experience section to view and/or upload/edit or delete any attachments relating to professional experience certifications.



#### 10.7 View documentation – Other documents

Use the 'Other documents' section to view, upload, edit or delete any documents not belonging to the expressly required categories.

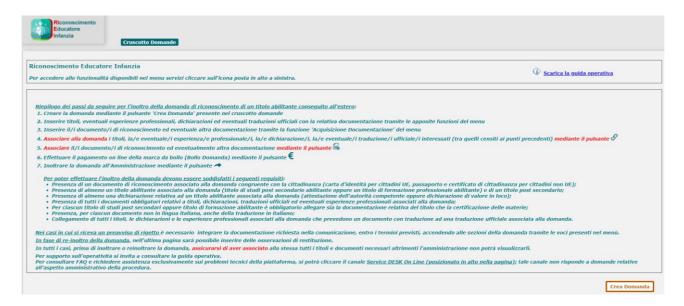


Select the type of attachment and click on MODIFICA DATI / ALLEGA. You will be directed to the Upload Documentation function that allows you to upload or edit the documents.

# 11 APPLICATION DASHBOARD (CRUSCOTTO DOMANDE)

After completing your registration, entering your qualifications, declarations, professional experience and any translations required, and attaching the documentation, you must fill in the application for recognition as a qualified childcare worker.

The Application Dashboard allows you to create and view your active applications.



The dashboard lists the key steps for creating and submitting an application and the essential requirements. It also has links to the user guide and to the FAQs.

A special information note is also provided concerning the **rejection notice**, about the possibility of adding comments when re-submitting the application.

Use the Crea Domanda button to start a new application.

For each application on the list, you can perform the following actions depending on the status of the application:

- edit the application with the button;
- link or unlink from the application all or some of the qualifications/declarations/official translations/professional experience submitted with the button;
- link or unlink identification documents and other documents from the application with the button;
- pay the application tax online with the <sup>€</sup> button (Pay Application Tax);
- submit the application to the Administration with the button;
- print the application with the button;
- view any decrees relating to your application ;
- delete the application with the x button.





You can use the *Edit* function only if your application is still in *In Progress*.

The functions *Link-unlink qualifications and requirements* and *Link-unlink other documents* are active only if the application is *In progress* or *Returned to applicant* 

*Print application* is active only after the application has been submitted.

View decrees is active only for application status Decree ready or Decree issued

Delete application is not active if you have paid the application tax.

## 11.1 Application dashboard – Create application

To create an application, click on Crea Domanda on the dashboard.

To create an application, you must enter the following data:

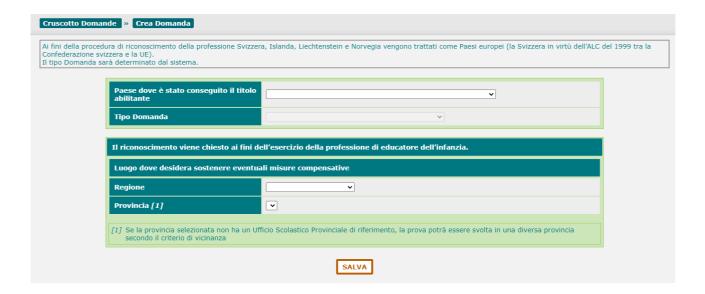
- country in which the qualification was obtained;
- region in which you are willing to undertake any compensatory measures;
- province in which you are willing to undertake any compensatory measures.

Depending on the country you select, the system automatically determines the type of country (and therefore the type of application):

- European Union or equivalent country
- Non-EU country

#### **IMPORTANT**

For the purposes of the procedure, Switzerland, Iceland, Liechtenstein and Norway are treated as European countries.



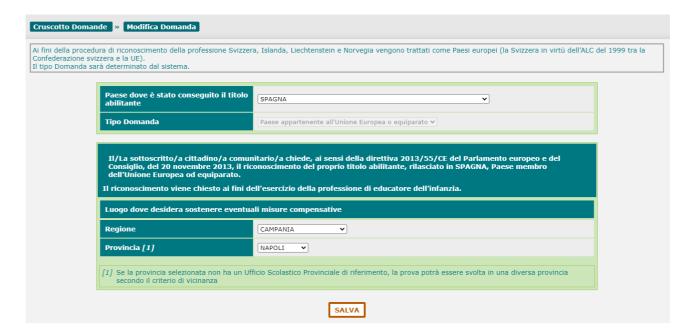
**Note**: Any compensatory measures may also be undertaken in another province if the one you selected does not have a Provincial Education Office.

After you confirm and save the data, your application will be entered into the system with the status 'In Progress'.

The complete application comprises all the sections you previously completed under *Teacher Data Management (Gestione Dati Docente)*. Each section must be completed by uploading the required documentation.

# 11.2 Application dashboard – Edit application

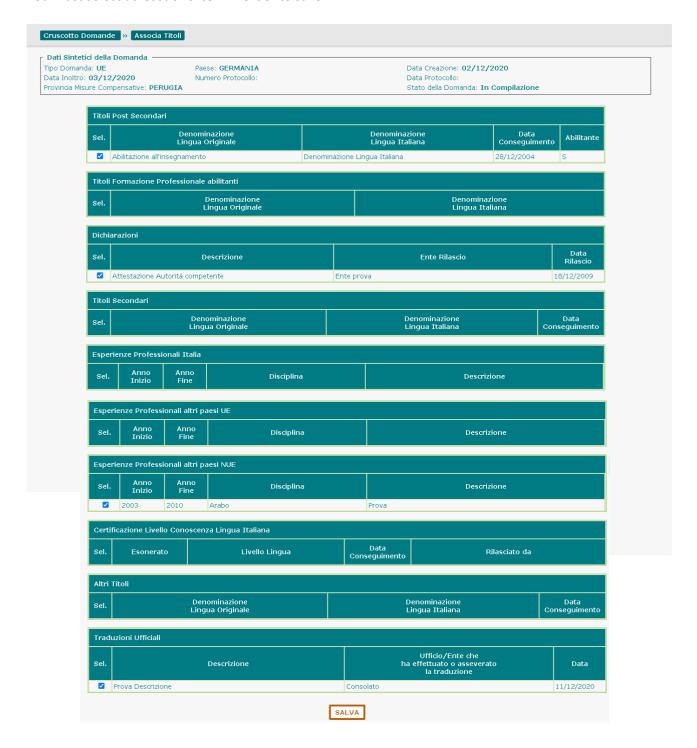
You can edit some of the data in your application while it is still 'in Progress'.



# 11.3 Application dashboard – Link qualifications and requirements

The Associa-Dissocia Titoli e Requisiti [Link-Unlink Qualifications and Requirements] function allows you to select from previously uploaded qualifications, declarations, professional experience and any official translations those that you wish to attach to your application for recognition as a qualified childcare worker.

You must select at least one item in order to save.





You cannot use the *Link-Unlink Qualifications and Requirements* function to link to the application any qualifications/declarations/official translations/professional experience not yet entered into the system.

Any qualifications not yet entered into the system must be entered first through the *Education and training qualifications* function in the *Teacher Data Management* section.

Any declarations not yet entered into the system must be entered first through the *Declarations* function in the *Teacher Data Management* section.

Any official translations not yet entered into the system must be entered first through the *Official translations* functions in the *Teacher Data Management* section.

Any professional experience not yet entered into the system must be entered first through the *Professional experience* function in the *Teacher Data Management* section.



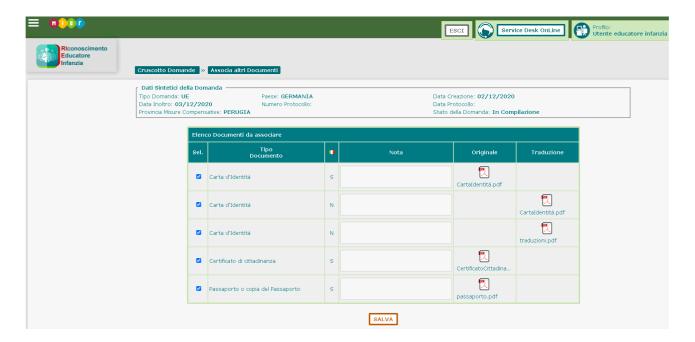
If the status of your application is 'Returned to applicant', the only unlocked sections will be those not accepted by the Administration because of missing information; these sections are specified in a communication sent to you.

If, for example, you have to edit a qualification by attaching a new or different document, you must first unlink the qualification from your application using the link-unlink function, then perform the required actions using the appropriate functions, and lastly link the new document to the application using the link-unlink function.

# 11.4 Application dashboard – Link other documents

The Associa-Dissocia Altra Documentazione [Link-unlink other documents] function allows you to complete the application by selecting from the list of previously uploaded documents (through the *Upload Documentation* function in the *Teacher Data Management* section) those you wish to attach to your application for recognition as a qualified childcare worker.

You must select at least one item.





You cannot use the *Link-unlink other documents* function to attach documents not yet uploaded to the system to the application.

Any documents that have not yet been uploaded to the system must first be uploaded with the *Upload Documentation* function in the *Teacher Data Management* section.

# 11.5 Application Dashboard – Pay Application Tax

Use the 'Pay Application Tax' function to pay the application tax before submitting your application to the Central Administration for approval.



On the first screen, select your payment method.

If you wish to pay by card, you must select 'Other payment methods'.



On the next screen, select the 'IConto - Payment Cards' option.



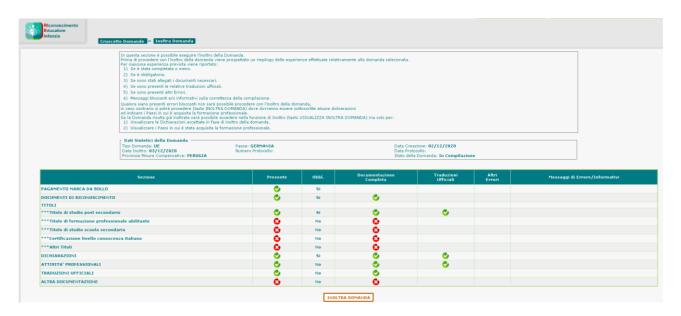
On the following screen, enter your card details.



#### 11.6 Application Dashboard – Submit

To submit your complete application to the Central Administration for approval, click on *Inoltra Domanda* [Submit Application].

When accessing the application, the system will automatically check that all the required data has been entered correctly and will flag any errors to be resolved before the application can be submitted.





The summary table on the *Submit Application* function screen lists the sections of the application that you have filled in:

- the symbol ♦ in the *Presente* column means that the section is present;
- the symbol on the *Presente* column means that the section is absent.

If a section is present, even if it is not mandatory (*Obbl.* 'No' column), you must upload the relevant documentation.

It is not sufficient to upload the documents in the corresponding sections (qualifications/declarations/professional experience/official translations/identification documents/other documents); you must also link each section with the application (through *Link-unlink qualifications and requirements* and *Link-unlink other documents*). If you do not create the links, the system will send you a warning that the application cannot be submitted.

You cannot submit the application unless you have paid the application tax.

Once the system has verified that the sections of your application and the attachments have been completed as required, it will allow you to submit the application to the Administration by clicking on MOLITA DOMANDA.



By confirming acceptance of the declaration and selecting the countries in which you received your training, you can submit your application to the Administration.

If successful, you will receive a confirmation message (Your application has been submitted).

The system will assign your application an identification number and change its status to **Submitted**.



After submitting your application, you can no longer edit or delete it, but only print it.



You cannot submit an application if another application has already been submitted.

#### **APPLICATION 'RETURNED TO APPLICANT':**

After analysing your application and its attachments, the Administration may send it back to you with a request to submit additional documents. In this case, you will receive a communication (in the *Visualizza Comunicazioni [View Communications]* tab) and the application status in the dashboard will show as 'Returned to applicant'. The reason for the return will be specified from among the following:

- additional documents requested,
- notice of rejection (Article 10bis of Law No 241/1990).

In this case, you must make the corrections/additions required in the communication you received and resubmit the application to the Administration within the prescribed time limit.



Any application returned to you **due to a notice of rejection** will automatically be closed unless it is resubmitted within the 10 days provided for by the regulations in force.

On the page confirming the resubmission of your application, you will see the list of the sections not validated by the Administration, which you were required to make changes to the qualifications and/or requirements before resubmitting the application.



If you receive a **notice of rejection**, you can use the same page to submit your comments to the Administration by filling in a specific text box (*Comments on the returned application*):

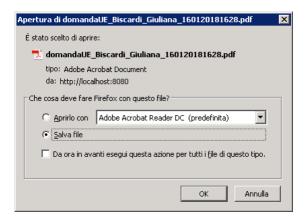
| Osservazioni di re  | stituzione    |             |               |                |                  |                 |        |
|---------------------|---------------|-------------|---------------|----------------|------------------|-----------------|--------|
|                     |               |             |               |                |                  |                 |        |
|                     |               |             |               |                |                  |                 |        |
| tenzione! Selezion  | ando [CONFERM | A] si esegu | e l'inoltro d | el modulo. Non | sarà più possibi | le eseguire mo  | difich |
| itemzione: Selezion | ando [COM ERM | A] 31 c3cgu | e i morro di  |                | sara pia possib  | ie eseguire ino | an     |

## 11.7 Application Dashboard – Print

Click on to print the application after you have submitted it.

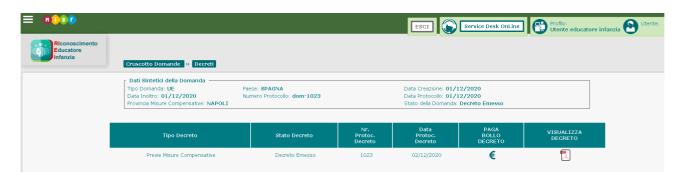
You can save or open the file in PDF format (you should check you have an updated version of Adobe Acrobat Reader).

The file will contain all the information you provided in the sections of the application.



# 11.8 Application Dashboard – View recognition decrees

The 'View Recognition Decrees' function allows you to view the details of the Decrees produced by the Administration (not more than one per type):



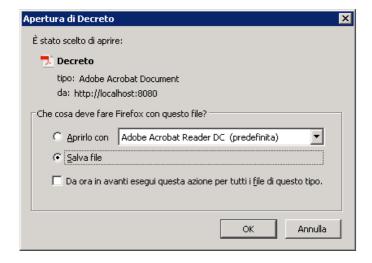
## 11.8.1 View recognition decrees – Pay decree tax

Following the issue of the recognition decree, to pay the decree tax click on <sup>€</sup> (Pay Decree Tax) on the decree display page.

## 11.8.2 View recognition decrees – View recognition decree

After paying the decree tax, to view your recognition decree click on in the decree display page.

You can save or open the file in PDF format (you should check you have an updated version of Adobe Acrobat Reader).

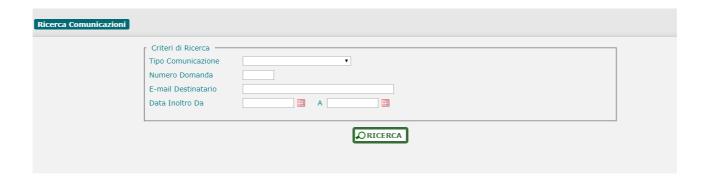


# **12 VIEW COMMUNICATIONS**

The 'View communications' function allows you to view the list of communications sent to you.

For each communication you will see the application to which it refers, the type of communication, the email address to which the communication was sent, the date it was sent and, if applicable, the date it was read and an attachment with the text of the email.

If you have no communications, a message will inform you of this.





The reading date is the day on which you opened the communication; this will be recorded and your communication will be marked as read.

